

WS-03478A-12-0307



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**ORIGINAL**

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: 2012 NOV -1 P 2:02

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Opinion No. 2012 - 106744

Date: 10/31/2012

Complaint Description: 08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By: Jim

McKinley

Account Name: Jim McKinley

Home: (000) 000-0000

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. WS-03478A-12-0307\*\*\*\*\*

OPPOSE RATE CASE

Arizona Corporation Commission

DOCKETED

NOV -1 2012

DOCKETED BY

TO: Arizona Corporation Commission, Consumer Services Section i.e., "Docket No. WS-03478A-12-0307"

DATE: October 22, 2012

SUBJECT: Proposed Monthly Wastewater Rate Increase of 188% by Far West Water & Sewer, Inc.

The undersigned hereby protests the proposed Waste Water rate increase for the "Foothills Area" of Yuma, Arizona. If any rate increase is deemed justified by the Commission, I would strongly suggest that it be based on Industry Standards covering a five year budget projection of "Operating Costs" and "Projected Income". Any increase should not be based on an increasing/decreasing Corporate property asset value. I agree that Far West should expect a fair market return on its investment, but not a 188%!! After all, Far West is a "Public Utility".

I own property and reside in the Foothills district of Yuma seven months of the year, but pay for my waste water service twelve months a year. It would be my guess that there are thousands of Far West customers in my area that are also part time residents and that Far West enjoys a five to six month windfall of income every year from those part time residents. During that slack period of residency in Yuma, I would expect that their operating cost would be greatly reduced.

I live on a fixed retirement income and the annual cost of living increase in goods and services plus the proposed 188% waste water rate increase would clearly stretch my ability to afford to live and own property in the Yuma Foothills district. I have been living in Yuma part time for twelve years and have enjoyed it tremendously. I would hate to be forced out of living here due to a greedy and unjustified rate increase.

I would ask the "Commission" to consider why existing property owners should endure a 188% rate increase to

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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pay for Far West's expansion program to continually add new R.V. developments to their wastewater system. Far West wants its existing customers to fund the cost of their expansion to the wastewater system, but this is strange, as an expanded customer base should result in a lowering wastewater rates.

In conclusion, I ask that the "Commission" reject the proposed 188% rate increase by Far West Water & Sewer, Inc.

I should mention that I did not receive the subject rate increase notice in the mail, I heard from a neighbor friend about it. I wonder how many Far West customers were not notified.

Thank You,  
Jim McKinlev

Yuma, Arizona 85367  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control.  
\*End of Comments\*

**Date Completed:** 10/31/2012

**Opinion No.** 2012 - 106744

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WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2012 - 106742

Date: 10/31/2012

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Teresa**

**Bledsoe**

Account Name:      Teresa Bledsoe

Home: (000) 000-0000

Street:      n/a

Work: (000) 000-0000

City:      Yuma

CBR:

State:      AZ      Zip: 00000

is:

Utility Company.      **Far West Water & Sewer, Inc.**

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer states that the managers of the Far West Water & Sewer Company are terrible managers. She states that they experience low water pressure at times. She states that the sewer stinks up the area. She feels that this company should be put out of business. She states that this company does not deserve a rate increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307. closed

\*End of Comments\*

Date Completed: 10/31/2012

Opinion No.      2012 - 106742